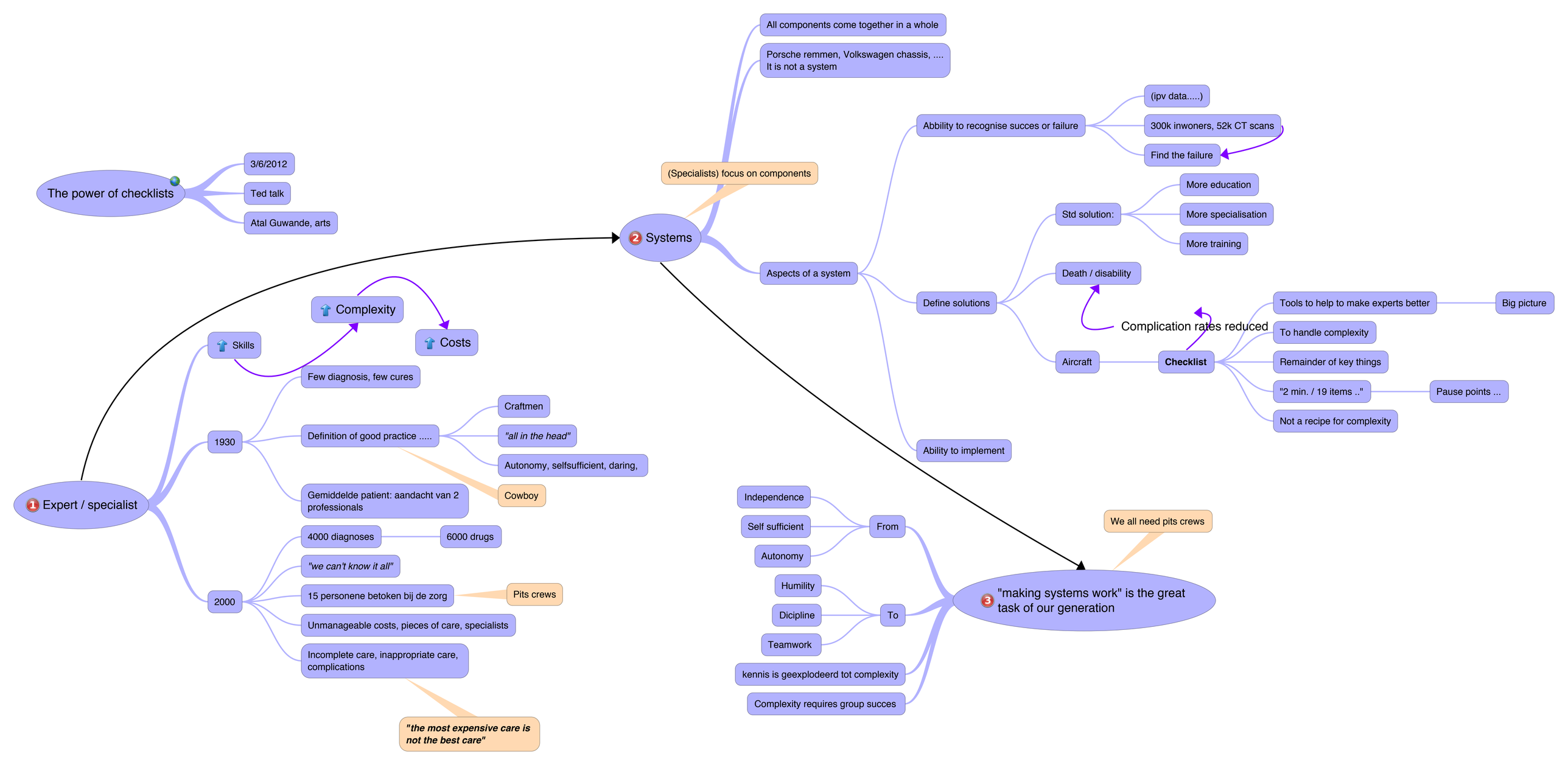
The power of checklists
3/6/2012
Ted talk
Atal Guwande, arts
1 Expert / specialist
Skills
Complexity
Costs
1930
Few diagnosis, few cures
Definition of good practice .....
Craftmen
"all in the head"
Autonomy, selfsufficient, daring,
Cowboy
Gemiddelde patient: aandacht van 2 professionals
2000
4000 diagnoses
6000 drugs
"we can't know it all"
15 personene betoken bij de zorg
Pits crews
Unmanageable costs, pieces of care, specialists
Incomplete care, inappropriate care, complications
"the most expensive care is not the best care"
2 Systems
All components come together in a whole
Porsche remmen, Volkswagen chassis, ... It is not a system
(Specialists) focus on components
Aspects of a system
Ability to recognise succes or failure
(ipv data.....)
300k inwoners, 52k CT scans
Find the failure
Define solutions
Std solution:
More education
More specialisation
More training
Death / disability
Aircraft
Checklist
Complication rates reduced
Tools to help to make experts better
Big picture
To handle complexity
Remainder of key things
"2 min. / 19 items .."
Pause points ...
Not a recipe for complexity
Ability to implement
3 "making systems work" is the great task of our generation
We all need pits crews
From
Independence
Self sufficient
Autonomy
To
Humility
Dicipline
Teamwork
kennis is geexplodeerd tot complexity
Complexity requires group succes